eStatement Privacy Policy

Adams believes that electronic privacy and security are critical components of any effective e-commerce application. Adams Privacy Statement describes how we will protect the personal privacy of our customers.

Adams is restricted from using information supplied by the customer for any other purpose beyond the services provided on this site. To present your bill online and effectively process your transactions, Adams will require you to provide additional personal information separate from the billing information provided by Adams. This additional information may be aggregated by Adams to produce statistics such as percentage of customers that use a credit card to pay their bills or percentage of potential end users that are enrolled in their service. Adams may share or publicly announce compiled, aggregated data similar to the examples above but they will never distribute personal information (e.g., an end user's home address) to any third party.

Our registration forms will collect personal contact and financial information from you. Our web site only collects personal information that you provide directly about yourself. Adams does not accept other-party submissions, nor use any means of indirect collection that could identify you. Adams may contact you when you deem it to be necessary in connection to the service offered herein. In addition, upon your request, we may email service-related communications to you but you may decide to stop receiving these communications at any time.

When you pay for a bill, we record detailed records of the payment history and the instruments utilized to help them identify fraudulent credit card use. We may share this with the financial institution that issued the credit card with which the bill was paid, or with law enforcement authorities, if they determine use of the credit card was fraudulent. We do not store personal information in cookies (i.e. small amounts of data sent from your browser to their hard drive).

Your personal information is protected with a User ID and Password that you and Adams manage. The software utilizes secure SSL with 128-bit encryption at the channel and application level. Sensitive user profile information is encrypted before it is stored in the database in order to keep it safe from unauthorized access both outside of and within [Client]. Network firewalls and password encoding protect end users against unauthorized data access. Multiple levels of alarms and status messages appear when the system is breached. The application is maintained in a secure data center using multiple level security access mechanisms.

You can cancel enrollment in our online service at any time. Upon cancellation, your account will become inactive. Also, you can change your enrollment information at any time if the information changes or is incorrect.

Adams reserves the right to change this privacy statement so we encourage you to occasionally review it. If you have any questions about this privacy statement, the practices of this site, or your dealings with this Web site, you can contact Adams business office at (217) 696-4611.