

IMPORTANT NOTICE REGARDING YOUR ACCOUNT

From time to time Adams Telephone Co-Operative and its subsidiaries, Adams TelSystems, Inc., Adams Telcom, Inc., and Adams NetWorks, Inc., changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we may use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in the manner described below. CPNI includes information such as which long distance carrier and plan to which you are subscribed, calling features and plans to which you are subscribed, and the associated charges for those plans.

Use of this data will allow Adams Telephone Co-Operative and its subsidiaries to tailor our service offerings to your individual needs, and provide you with the information you need regarding innovative communication services or new communications technology and products. For this purpose, CPNI data will be used by Adams Telephone Co-Operative and its subsidiaries only. This data will not be shared by Adams with any outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to. Adams will not sell or provide this information to any other company.

You have a right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data. To restrict the use of your CPNI data, you must call customer service at 217-696-4611 or toll-free at 877-696-4611 during regular business hours, or e-mail us at service@adams.net within 30 days of your receipt of this notice to request that we not utilize your CPNI data. Your denial of approval for Adams Telephone Co-Operative and its subsidiaries to use this data will not affect the provision of any services to which you subscribe. Your approval or denial of approval for the use of CPNI outside of the service to which you already subscribe will remain valid until you revoke or limit the approval or denial.