

Backup Power for Home Phone Services during Power Outages

For many years, your home phone would allow you to stay connected to emergency voice services during a power outage. However, many of today's advanced home voice services require backup battery power to continue functioning during an outage. To avoid a disruption during an outage -- and to maintain the ability to connect to 911 emergency services -- we at Adams Telephone Co-Operative provide a backup battery power for your home voice service. If you have questions or concerns about your backup battery, please contact us at 877-696-4611.

What Your Battery Can – and Can't – Do for You

Adams Telephone Co-Operative's backup battery for your ONT or GigaCenter allows you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, you will not be able to make any calls, including emergency calls to 911. Our backup battery does not provide power to any services other than your voice service. Cordless phones, home security systems, medical monitoring devices and other equipment are not powered by our backup battery.

Expected Backup Power Duration

Backup batteries are expected to last at least 8 hours on standby power. If you feel that is not enough time, you may extend your standby power by purchasing a 24-hour backup battery.

Instructions for Proper Care and Use of Your Battery Backup

Environmental factors such as temperature can shorten your backup battery's useful life. We recommend that your backup battery be installed in an area where the temperature stays between 32°F and 104°F. The backup battery is almost 7 pounds and is roughly 7" x 6.5" x 3". The batteries are rechargeable, and as long as the backup battery is plugged into a power outlet, they will stay charged. They will not last forever and Adams will be alerted if the battery needs replacement.