



Customer Name: _____
 Service Address: _____
 City: _____ State: _____ Zip: _____
 Phone: _____ Email: _____
 Installation Date: _____

Wi-Fi Camera Installation Disclosure & Service Agreement

This Wi-Fi Camera Installation Disclosure & Service Agreement (“Agreement”) is entered into between Adams Fiber (“Provider”) and the undersigned customer (“Customer”). This Agreement applies to the Customer identified on the service order, including customer name, service address, contact information, and installation date associated with the Wi-Fi camera installation.

Terms & Conditions

1. Scope of Service. Adams Fiber will install Wi-Fi camera equipment at the Customer’s residence at the Customer’s request. Installation services may include hardware installation, basic configuration, and connection to the Customer’s internet service. This Agreement does not include professional monitoring, emergency response services, alarm verification, or notification of law enforcement or other emergency responders.
2. Term of Agreement. This Agreement has a minimum term of twelve (12) months beginning on the installation date. Upon completion of the initial twelve-month term, the Agreement will automatically convert to a month-to-month agreement unless canceled by the Customer in accordance with Section 9 of this Agreement.
3. Early Termination Fee (ETF). If the Customer cancels service prior to completing the initial twelve-month term, an Early Termination Fee (ETF) will apply. The ETF shall be equal to either a specified flat fee or the remaining monthly charges due under the initial term, whichever is less. The applicable ETF will be billed on the Customer’s final invoice and is due immediately upon issuance.
4. Customer Premise Equipment (CPE) Ownership. All Wi-Fi cameras, related hardware, and associated equipment installed as part of this service (“Customer Premise Equipment” or “CPE”) are and shall remain the sole property of Adams Fiber at all times. Ownership of the CPE does not transfer to the Customer under any circumstances.
5. Return of Equipment Upon Cancellation. Upon cancellation of service for any reason, the Customer agrees to return all CPE to Adams Fiber in good working condition, normal wear and tear excepted. All equipment must be returned within seven (7) business days of service cancellation. Failure to return equipment within this timeframe may result in unreturned equipment charges equal to the full replacement cost of the CPE.
6. Customer Responsibilities & Legal Compliance. The Customer acknowledges and agrees that they own and control all camera accounts, settings, recordings, and access permissions associated with the Wi-Fi camera system. The Customer is solely responsible for complying with all applicable federal, state, and local laws governing video and audio recording.

Continued on next page

The Customer further acknowledges that the Wi-Fi camera system utilizes third-party hardware, software, mobile applications, and cloud-based services provided by Eufy. Use of these services is subject to Eufy's Terms of Service and related policies. By activating or using the Wi-Fi camera system, the Customer agrees to be bound by Eufy's Terms of Service, which are available at: <https://www.eufy.com/policies/terms-of-service>

Illinois-Specific Consent Notice: The Customer acknowledges that Illinois is a two-party consent state under the Illinois Eavesdropping Act (720 ILCS 5/14-1 et seq.). Audio recording of conversations is prohibited unless all parties to the communication have provided consent, except where otherwise permitted by law. The Customer agrees not to enable or use any audio recording features unless legally permitted and all required consent has been obtained. The Customer further agrees to provide any legally required notice or signage related to video recording.

The Customer confirms that all camera placement locations have been reviewed and approved by them and understands that cameras should not be installed in areas where individuals have a reasonable expectation of privacy, including but not limited to bathrooms or private living spaces, unless explicitly permitted by law.

7. Internet, Power & Performance Disclaimer. Wi-Fi camera functionality is dependent upon reliable internet service, adequate Wi-Fi coverage, continuous electrical power, and the availability of third-party applications or cloud-based services. Adams Fiber is not responsible for service interruptions, recording failures, data loss, or degraded performance caused by internet outages, Wi-Fi limitations, power failures, or issues related to third-party platforms or applications.
8. No Monitoring & Limitation of Liability. Adams Fiber does not monitor live camera feeds, recorded footage, or system alerts. Adams Fiber is not responsible for missed events, unauthorized access, hacking incidents, or device failures occurring after installation. The Customer assumes all risk related to the use and operation of the Wi-Fi camera system.
9. Cancellation After Initial Term. After completion of the initial twelve-month term, the Customer may cancel service with proper notice in accordance with Adams Fiber's standard cancellation policy. No Early Termination Fee will apply after the initial term has been fulfilled, provided all equipment is returned as required.
10. Customer Acknowledgement & Consent. The Customer acknowledges that Adams Fiber technicians do not determine camera placement, recording settings, audio enablement, or legal compliance and act solely at the direction of the Customer. The Customer further acknowledges that use of the Wi-Fi camera system requires acceptance of third-party terms and conditions, including Eufy's Terms of Service, and confirms that they have been provided the opportunity to review such terms prior to activation.

By signing below, the Customer confirms that they have read, understand, and agree to the terms and conditions of this Agreement.

Customer Signature

Printed Name

Date



Wi-Fi Camera Installation Record & Location Log

The following Wi-Fi camera equipment was installed at the Customer's request. The Customer has reviewed and approved each camera's type, location, and intended use.

| # | Indoor/ Outdoor | Make & Model | Audio Capable | Audio Enabled at Install | Install Location (Room/Area) |
|---|----------------------------------|--------------|------------------------------|------------------------------|---------------------------------|
| 1 | <input type="checkbox"/> Indoor | _____ | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | _____ |
| | <input type="checkbox"/> Outdoor | | <input type="checkbox"/> No | <input type="checkbox"/> No | |
| 2 | <input type="checkbox"/> Indoor | _____ | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | _____ |
| | <input type="checkbox"/> Outdoor | | <input type="checkbox"/> No | <input type="checkbox"/> No | |
| 3 | <input type="checkbox"/> Indoor | _____ | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | _____ |
| | <input type="checkbox"/> Outdoor | | <input type="checkbox"/> No | <input type="checkbox"/> No | |
| 4 | <input type="checkbox"/> Indoor | _____ | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | _____ |
| | <input type="checkbox"/> Outdoor | | <input type="checkbox"/> No | <input type="checkbox"/> No | |
| 5 | <input type="checkbox"/> Indoor | _____ | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | _____ |
| | <input type="checkbox"/> Outdoor | | <input type="checkbox"/> No | <input type="checkbox"/> No | |
| 6 | <input type="checkbox"/> Indoor | _____ | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | _____ |
| | <input type="checkbox"/> Outdoor | | <input type="checkbox"/> No | <input type="checkbox"/> No | |

(Attach additional pages if necessary)

Customer Location Approval & Consent

By signing below, the Customer confirms that all camera locations were reviewed and approved prior to installation. The Customer further acknowledges that they understand which cameras are capable of audio recording and whether audio features were enabled or disabled at the time of installation. The Customer also agrees that Adams Fiber technicians installed all equipment solely at the Customer's direction and did not make independent determinations regarding camera placement or recording settings.

| | | |
|--------------------|--------------|------|
| Customer Signature | Printed Name | Date |
|--------------------|--------------|------|

I confirm that the above equipment was installed as documented and reviewed with the Customer.

| | | |
|---------------------|--------------|------|
| Installer Signature | Printed Name | Date |
|---------------------|--------------|------|