



Lifeline and Link Up Assistance Programs

Adams Telephone Co-Operative is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

| | <u>Monthly Service Charge</u> |
|--|-------------------------------|
| Single Party Residence Service* | \$22.39 |
| Single Party Business Service* | \$22.39 |
| Federal Subscriber Line Charge-Single Line | \$ 6.50 |
| Directory Assistance | \$ 3.50 |
| Touch Tone Service - provided as part of local service rate | |
| Toll Blocking - available at no charge | |
| Emergency 911 Service - charged according to government assessments | |

Access to operator services and interexchange services available

*Unlimited local & LD minutes provided as part of the plan.

Low-income individuals eligible for Lifeline or assistance programs may be eligible for discounts from these basic local service charges through federal or state specified assistance plans. Lifeline is a government assistance program and is non-transferrable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household, for either telephone or broadband Internet service.

Basic services are offered to all consumers in the Adams Telephone Co-Operative service territories at the rates, terms and conditions specified in the Cooperative's assessments. If you have any questions regarding Adams Telephone Co-Operative services, please call Adams at 217-696-4411 or visit the business office at 405 Emminga Road, Golden, Illinois.

Lifeline

Lifeline is a government program that makes telephone or broadband Internet service more affordable for eligible, low-income households.

What is Lifeline?

Lifeline is a federal program that provides to eligible households a monthly discount of \$9.25 on broadband Internet service, or a monthly discount of \$5.25 on telephone service.

Who is eligible?

To be eligible for the program, you, your dependent, or your household must participate in one of the following programs:

- Medicaid or Medical Assistance Program
- SNAP: Supplemental Nutrition Assistance Program (formerly Food Stamps)

- SSI: Supplemental Security Income
- Federal Public Housing Assistance (Section 8)
- Veteran’s Pension or Survivor’s Pension Benefits

Customers may also qualify for Lifeline if their total household income does not exceed [135% of the Federal Poverty Guidelines](#).

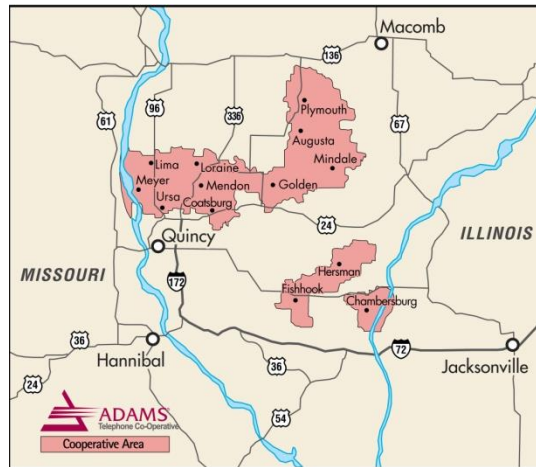
Are there restrictions?

The Lifeline program is limited to one benefit per household and are non-transferable. Lifeline provides a discount on either telephone or broadband Internet service. Subscribers willfully making false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

What is the service territory of Adams Telephone Co-Operative?

Lifeline programs are available to eligible customers in the service territory of Adams Telephone Co-Operative, which covers the following telephone exchanges:

| | |
|------------------|----------------|
| Augusta | (217) 392-xxxx |
| Chambersburg | (217) 327-xxxx |
| Coatsburg/Paloma | (217) 455-xxxx |
| Fishhook | (217) 338-xxxx |
| Golden/LaPrairie | (217) 696-xxxx |
| Hersman | (217) 289-xxxx |
| Lima | (217) 985-xxxx |
| Loraine | (217) 938-xxxx |
| Mendon | (217) 936-xxxx |
| Meyer | (217) 647-xxxx |
| Mindale | (217) 667-xxxx |
| Plymouth | (309) 458-xxxx |
| Ursa | (217) 964-xxxx |



How can I apply for the Lifeline Programs?

To enroll in Lifeline, please call Adams Telephone Co-Operative at 217-696-4411 or visit the business office at 405 Emminga Road, Golden, Illinois.

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Adams Telephone is an equal opportunity provider and employer.
 Esta institución es un proveedor de servicios con igualdad de oportunidades.